



AMITY TECHNICAL PLACEMENT CENTRE

DELHI | GR. NOIDA | GURUGRAM | GWALIOR | JAIPUR | LUCKNOW | NOIDA

NTT DATA **2018 & 2017 Batch** **(Apply Now)**

Company	NTT DATA
Website	nttdataservices.com
Batch	2018 & 2017 Passout Batch
Date of Campus	<i>Will be informed through email</i>
Time	<i>Will be informed through email</i>
Venue	<i>Will be informed through email</i>
Eligible Degrees	B.Tech / MCA
Eligible Branches	All Streams
Eligibility Criteria	No cut off %
Location	Noida, Sector 144
Salary Package (CTC)	2.8 LPA
Recruitment Process	Interview Process : 1 Day process <ul style="list-style-type: none">➤ Online Assessment➤ Group Discussion➤ Technical Interview➤ Management Interview➤ Sharing of the IOF (Intent of Offer)
Job Description	Responsible for providing telephone/email/chat, online, social media and remote diagnostic technical support of desktops, portables, peripherals (e.g., printers, projectors, etc.) and software custom or off the shelf software – industry or proprietary. Answers questions about installation, operation, configuration, customization, and usage of assigned products. Responsible for following defined policies & procedures (e.g verifies warranty entitlement, etc). Applies diagnostic techniques to identify problems, investigate causes and recommend solutions to correct failures. Documents problems in the support solution database for diagnostics and solution implementation.
Required Skills	<ul style="list-style-type: none">➤ Time management skills Knowledge of job associated database, software and documentation Problem solving skills Results driven Mentoring and coaching skills Strong technical aptitude; troubleshooting skills➤ Good communication Skills➤ Good Written Skills➤ Good Typing Skill (Added on advantage)

	<ul style="list-style-type: none"> ➤ Fair understanding about operating system. Must have been worked on at least a couple of operating systems ➤ Basic Understanding of networking. <p>Principal Responsibilities :</p> <ul style="list-style-type: none"> ➤ Resolves complex issues forwarded by other team members (e.g. executive technical escalations). ➤ Solves problems for customers with challenging expectations (often escalated or irate). ➤ Maintains/builds relationships with other groups that impact the technical aspect for phone support (e.g. tool content teams, product group). ➤ Participates with leaders to determine focus areas for technical improvements (e.g. establishes targeted mentoring programs, consults on incentives related to technical performance). ➤ Excels at tolerance for processes and people. ➤ May coach team members in achievement of metric results. ➤ Excels at recognizing internal and external customer's needs and expectations
Dress Code	<ul style="list-style-type: none"> • Strictly Formals • Only and Only White shirt and Black Trouser, Tie, Full Length Socks, Black Shoes for Boys • Similar related Outfit for female candidates. • Students in any other combination or colour of formal will be sent back
Documents Required	<ul style="list-style-type: none"> • Passport Size colour Photos - 5 Nos • Photocopies of all Mark sheets - X, XII, UG, PG • Updated Resume - 4 Nos • A4 sheets for rough work - 5 Nos • Stationery items - Stapler, Glue Stick, Pen, Pencil, Eraser etc • Government photo ID Proof - Original as well as Photocopy
How to Apply?	<p>Interested & Eligible student's need to click below mentioned link to Apply</p> <p><u>Click here to Apply</u></p> <p>Last date to apply is 26th Jan 19 by 5:00 pm</p>

My Best Wishes are with you !

Prof. Dr. Ajay Rana
Advisor